

## TRAFFORD COUNCIL

**Report to:** Executive  
**Date:** 4 March 2013  
**Report for:** Decision  
**Report of:** Executive Member for Adult Social Care

### Report Title

**Adult Social Care: Consultation Outcomes and Budget Proposals**

### Summary

**This report outlines the overall response, outcomes and subsequent recommendations in relation to the Adult Social Care budget consultation which took place from the 15<sup>th</sup> of October 2012 to the 14<sup>th</sup> of January 2013. A comprehensive report (Appendix 1) has been completed which outlines the context of the consultation, the methodology, response and general themes. The request outlines each budget proposal, the high level themes established as a report of the consultation, subsequent risks and mitigating actions. All individual budget proposals are underpinned by specific Equality Impact Assessments (Appendix 2).**

### Recommendation(s)

**It is recommended that the Executive note:**

- **The extensive Adult Social Care Consultation in relation to budget proposals 2013/14.**
- **The methodology and process of the consultation.**
- **The final proposals and consultation outcomes.**
- **The Equality Impact Assessments.**

**It is recommended that the Executive agree:**

- **The recommendations in relation to individual budget proposals detailed in Section 4 of the report.**

Contact person for access to background papers and further information:

Name: Deborah Brownlee, Corporate Director, Communities and Wellbeing

Extension: 912 1901

Background Papers: None.

Relationship to Policy Framework/Corporate Priorities	Improving Health and Wellbeing of Trafford Residents
Financial Implications:	<p>The report outlines the adult social services budget consultation exercise undertaken and makes recommendations against each budget option affected.</p> <p>In summary, it is proposed to take the full value of the options presented, with one exception: a saving of £50,000 linked to advocacy services will now be aligned to the Council wide Information and Advice review, raising the recommended saving for that proposal by £50,000 to £150,000. It is proposed that the additional £50,000 is ring-fenced to the adult social care budget.</p>
Legal Implications:	<p>The implications of the public authority equality duty under section 149 Equality Act 2010 is set out in the report. Any legal duty to consult about the proposed changes to services has been carried out and is evidenced in Appendix 1. The Executive need to have regard to the results of the consultation when deciding whether or not to accept the recommendations of officers set out at section 4 and appendix 1 of this report.</p>
Equality/Diversity Implications:	These are specified in the individual Equality Impact Assessments
Sustainability Implications:	Not Applicable
Staffing/E-Government/Asset Management Implications:	<p>If agreed by Executive the proposal regarding the closure of Katherine Lowe Residential Home would lead to 39 staff being made redundant. 9 requests for VR/VER have been received. The Katherine Lowe building would be identified as surplus and disposed of.</p> <p>If agreed by Executive the proposal regarding the co-location of Princess Centre Day Services and Pathways Day Services on the Meadowside site would lead to 14 redundancies, 6 requests for VR/VER have been received. The Princess Centre building would be identified as surplus and disposed of.</p> <p>If agreed by Executive the Broome House proposal would lead to Broome House being identified as surplus and disposed of.</p>
Risk Management Implications:	These are addressed in the Equality Impact Assessments set out in the Appendices to this report.
Health and Safety Implications:	Not Applicable

## **1.0 Introduction**

1.1 This request outlines the overall response, outcomes and subsequent recommendations in relation to the Adult Social Care budget consultation which took place from the 15<sup>th</sup> of October 2012 to the 14<sup>th</sup> of January 2013.

1.2 As part of the Council wide spending challenge, proposals were developed for Adult Social Care to achieve savings of £4.9 M during 2013/14. A full and robust consultation exercise was undertaken to ensure that the views of all key stakeholders informed the final budget decision making process. The consultation also provided valuable information and data to further strengthen our Equality Impact Assessments.

## **2.0 Methodology**

2.1 The Council completed this robust consultation to meet the varied requirements of individuals and organisations. It was a targeted and focused consultation with service users, carers internal staff, service providers, established forums and partnership boards.

2.2 The process included:

- Development of a general document which outlined the overall approach, the need to achieve savings and the details of the individual proposals.
- Development of the easy read version of the general document.
- Development of individual information leaflets for each proposal which would potentially have a direct impact on service users and carers, for example the charging proposal.
- Development of the easy read versions of the individual information leaflets.
- Development of the questionnaire to capture people's views and opinions.
- Online Information and questionnaires made available.
- Arranged independent support brokerage from the following organisations to ensure citizens understood the potential impact of the proposal and could have their voice heard:

Trafford CIL (Centre for Independent Living)

Trafford Carers Centre

LMCP Care Link

Genie Network

Age UK Trafford Council

Trafford Link

- The use of existing networks and robust partnership forums to share budget proposals and gather peoples feedback. This included community groups and user and carer forums for example, the Learning Disability Partnership Board, the Citizen Reference Board, BME Service Improvement Partnership, Learning Disability Service Improvement Partnership, Dementia Strategy Group, Carers Service Board, Supporting People Commissioning Body.
- Established a contact helpline to answer any questions, deal with concerns and record people's views and feedback.
- Extensive programme of group and individual meetings with all providers including Homecare, Residential and Nursing, Community and Voluntary Sector and Supporting People.
- Intense programme of staff briefings.
- Range of briefings to strategic partners, for example NHS Trafford and Greater Manchester.
- Support to providers to engage and consult with their customers.
- Ongoing completion of advertising and individual Equality Impact Assessments.

### 3.0 Overview of Responses

3.1 A total of 311 questionnaires were returned, broken down as follows:

Forms	Responses	% of Total Response
Charging	92	27.8%
General Overview	88	26.6%
Supporting People	44	13.3%
General Overview	40	12.1%
Day Centres	34	10.3%
Meals	22	6.6%
Katherine Lowe	7	2.1%
Supported Living	4	1.2%
Carers	0	0%
	331	100%

3.2 The main themes from a service users perspective related to the proposals concerning charging. The response in relation to the proposal accounted for 27.8% of the overall response.

3.3 The main themes coming from the consultation with providers included:

- Concerns that the proposal in relation to advocacy was at a time when demand is increasing due to changes including welfare reform.
- Concern that the proposed budget reduction overall for Adult Social Care was high in light of previous savings made.
- Concern that vulnerable people would become more isolated.
- A willingness to continue to work with the council.
- An understanding of the financial context and the need to make savings.

### 4.0 Proposals and Consultation Outcomes

4.1 A comprehensive consultation report (Appendix 1) has been completed which outlines the context, methodology and response. The report outlines the details of each saving proposal, key messages, risks, mitigation and subsequent recommendations which are all underpinned by individual Equality Impact Assessments (Appendix 2).

4.2 The table below summarises the budget consultation report and the recommendations linked to each budget proposal. The recommendations are a result of careful consideration of the outcomes from the consultation, evaluation of risks, mitigating factors and the underpinning fully populated Equality Impact Assessments.

Budget Proposals	000's	000's
	Overarching Target	Recommended Savings
Community Meals Service	79K	79K
Support for Carers	40K	40K
Broome House	90K	90K
Advocacy Services	50K	0 *To align the 50K to the Council wide Information and Advice Review
Internal Day Support Services – Pathways and	326K	326K

Princess Centre		
To close Katherine Lowe House and provide service elsewhere	458K	458K
Supported Living for Adults with a Learning Disability	123K	123K
Extend Day Support Services	70K	70K
Charging for Community Care Services	130K	130K
Supporting People	740K	740K
Supporting People - Housing Brokerage Service Pilot	50K	50K
To introduce pre payment cards for personal budget recipients	60K	60K
Support for people with a Learning Disability	128K	128K
To undertake a council wide review of information and advice services	100K	150K
Public Health	400K	400K
<b>TOTAL</b>	<b>2,714K</b>	<b>2,714K</b>

## **5.0 The Public Sector Equality Duty**

5.1 Under the Equality Act 2010 a public authority in the exercise of its functions must have due regard to the need to eliminate discrimination, harassment, victimisation and any other prohibited conduct, advance equality of opportunity between persons sharing a relevant prohibited characteristic and persons who do not; and foster good relations between persons sharing a relevant prohibited characteristic and persons who do not.

5.2 Protected characteristics for the purpose of the Act are disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

5.3 In order to assist the evaluation of the proposals and to ensure that the Council paid due regard to its duties under the Equality Act, a number of Equality Impact Assessments (EIAs) were carried out as part of the evaluation process to ensure that due consideration was given to age, disability, gender reassignment, pregnancy and maternity, race, religion and belief, sex and sexual orientation and the likely impact of the proposals on each of these groups.

5.4 The EIAs were available to officers evaluating the consultation responses and are available to members of the Executive who will be deciding whether or not to support the proposals contained within the report. Any potential impacts have been identified through the EIA and consultation process. Where any potential impact has been identified consideration has been given to whether measures can be taken to mitigate against these impacts and the mitigation measures are set out within the body of the relevant EIA or are reflected in modifications to the proposals.

5.5 In considering the report and deciding whether to accept the recommendations the Executive is required to have regard to the Public Sector Equality Duty. In order to satisfy this duty the Executive must consider the potential impacts identified in the EIA's and the consultation responses which are appended to the report. Where reasonable and appropriate mitigation measures have been proposed which will offset either wholly or in part the impacts identified. Where mitigating measures are not proposed, countervailing factors, namely the significant budgetary pressures facing the Council and the need to make improvements and efficiencies to the services concerned are considered to provide justification for the measures proposed.

**6.0 Recommendations**

- 6.1 It is recommended that the Executive note:
  - The extensive Adult Social Care consultation in relation to budget proposals 2013/14.
  - The methodology and process of the consultation.
  - The proposals and consultation outcomes.
  - The Equality Impact Assessments.
- 6.2 It is recommended that the Executive agree:
  - The recommendations in relation to individual budget proposals.

**Other Options**

The consultation in relation to the budget proposals considered a range of options. The recommendations in the body of the report are based on a robust assessment and optimum mitigation of risks and equality impact.

**Consultation**

Section 2 (Methodology) contained in the body of the report outlines the robust and comprehensive consultation process.

**Reasons for Recommendation**

To deliver a balanced budget 2013/14 in relation to Adult Social Care, while having due regard for equality impact and risk mitigation.

<b><u>Key Decision</u></b>	<b>Yes</b>
<b><u>If Key Decision, has 28-day notice been given?</u></b>	<b>Yes</b>

**Finance Officer Clearance** *(type in initials)*.....JK.....  
**Legal Officer Clearance** *(type in initials)*.....MJ.....
















**CORPORATE DIRECTOR’S SIGNATURE** *(electronic)*



To confirm that the Financial and Legal Implications have been considered and the Executive Member has cleared the report.

**Appendix 1 – Budget Consultation Report**

## **Appendix 2 – Equality Impact Assessments**

 EIA Advocacy.doc	 EIA SP proposals 2013-15.doc	 EIA-Broome House 13-15.doc	 EIA-Care and repair 13-15.doc	 EIA-Carer services 13-15 (2).doc	 EIA-External Day Support 2013.doc
 EIA-Learning Disability 13-15.doc	 EIA-Learning Disability Developmer	 EIA-Meals service 13-15.doc	 EIA-Public Health 13-15.doc	 EIA-template Katie Lowe 13.1.13.doc	 EIA-template piness centre pathways 13.:
 Pre-Paid Cards.doc	 Removing Subsidy for CCS Services V2.doc	 Information and Advice Review EIA rev			